Carrefour

Carrefour, a member of the Brazilian Supermarkets Association (ABRAS), is one of the largest hypermarket chains in the world, operating in more than 30 countries around the world. In Brazil alone, the company has approximately 160 stores across 14 states.

Challenge

To improve productivity and the quality of food available to the Brazilian population through implementation of a food traceability and monitoring program (RAMA).

Approach

Carrefour embraced automation of their receipt and shipping processes. By leveraging the GS1-128 barcode standard, the company gained access to critical product information including serial number, expiration date, measurement specifications and production batch, enabling them to better manage stock and ensure the quality of the food they sell.

Results



20 minutes saved per inspection

13 hours

of improvement in process efficiency through automation



100% reduction in human error when printing labels



800 fruit & vegetable suppliers could be converted in 12 months



No negative impact on existing process for traceability and identification of boxes and pallets



\$75,000 in annual savings

